



Chelan, Douglas, Yakima & Kittitas Counties

2004 Survey of Funeral Home Costs

Compiled by the People's Memorial Price Survey Committee
October 2004, updated April 2005

People's Memorial Association (PMA) is a non-profit organization that was founded in 1939 to advocate for the needs of funeral consumers in response to the high-pressure sales tactics of the funeral industry. Since its beginning, PMA has provided educational information to assist individuals and families make informed choices regarding end of life arrangements. Every two years the board of PMA conducts a price survey of funeral homes in its service area to keep the public informed of current costs for cremation and burial.

In compiling the data for the 2004 funeral home price survey, the committee collected General Price Lists (GPLs) from 120 funeral homes in western and central Washington. In order to enable consumers to make as fair a price comparison as possible, we made every attempt to try and assure that we were indeed comparing apples to apples for the three basic plans presented in this consumer version of the survey. The information for this purpose was based on what was printed in each mortuary's most recent GPL. While all funeral homes are required to comply with the Federal Trade Commission's Funeral Rule of 1984 regarding disclosure of costs, the reality is that some price lists are more complete and detailed than others. If it was unclear whether costs such as refrigeration or crematory fee were included in package prices, we added them into the total we used for comparison purposes. For calculating the cost of direct burial or a complete funeral service we included the price of the least expensive casket listed on the printed GPL or casket price list from the funeral home. The actual price you pay for services and merchandise at any of these funeral homes may vary.

For comparison purposes, the descriptions of the services and merchandise included in each of the three plans compared in this survey are as listed below. Included in the cost calculation for each of the three plans are the following **Basic Services**: **1)** Removal of the deceased, 24 hours a day from either a home or health care setting and delivery to the funeral home within a 25 mile service area; **2)** Arrangements conference with the survivors; **3)** Filing of necessary permits and death certificate; **4)** Sheltering and refrigeration of the body; **5)** Non-declinable fee which covers funeral home overhead.

Direct Cremation:

In addition to basic services described above, includes delivery of the body to the crematory (if not performed at the funeral home) and the cost of the actual cremation in a basic alternative container with a basic urn to hold the cremated remains for pickup by survivors.

Direct Burial:

Basic services listed above, plus preparation of the body and placement in a minimum casket with delivery to a local cemetery for burial. No ceremonies are included. The least expensive burial casket listed on the funeral home price was used in calculating this total. At some funeral homes that may be a \$150 casket, at others it may be \$1,500.

Full Funeral Service:

Standard services described above plus minimum casket, embalming, dressing, cosmetology, visitation and chapel service at funeral home, Monday thru Friday during regular business hours. Also included are handling of flowers and delivery of body to a local cemetery, but not a procession or graveside ceremony.

People's Memorial Association (PMA) contracts with fourteen funeral homes in western and central Washington. Members of PMA receive special pricing on six basic packages for either cremation or burial and discounts on additional services or merchandise at any of our contracted facilities.

People's Memorial Association currently contracts with the following funeral homes:

- **Seattle: Acacia**
- **Renton: Barton**
- **Auburn: Price-Helton**
- **Kirkland: Barton**
- **North Bend: Snoqualmie Valley Chapel**
- **Everett: Evergreen**
- **Puyallup: Powers**
- **Olympia: Mills & Mills**
- **Bellingham: Jerns**
- **Yakima: Shaw & Sons**
- **Wapato: Merritt**
- **Wenatchee: Jones & Jones**
- **Cashmere: Braun**
- **Waterville: Waterville**

PMA Plans As a member of PMA, you have the right to choose any of the following six plans for final arrangements with the assurance that you and your survivors will receive no sales pressure whatsoever to upgrade either the casket, urn or services. You or your survivors may however at your own initiative choose to add further merchandise or services at PMA-discounted prices as desired.

Standard Services for All PMA Plans All PMA Plans include the pick-up of the remains of the deceased PMA member at any hour of the day or night within the local 30 mile service area of selected funeral home, sheltering of remains and refrigeration, conference with survivors for arrangements, procurement and filing all certificates and permits to comply with local regulations.

Plan 1 - Direct Cremation **\$599**
Cremation of the remains in an alternative container, standard container for the ashes and storage of ashes for up to 90 days for pickup by survivors.

Plan 2 - Direct Cremation plus Memorial Service **\$999**
Cremation of the remains in an alternative container, standard container for the ashes and temporary storage of ashes for up to 90 days for pickup by survivors. Includes use of chapel facilities, handling of flowers, and directing memorial-type services at mortuary on Monday through Friday between the hours of 8:00 AM and 5:00 PM.

Plan 3 - Direct Burial WITHOUT Graveside Service **\$999**
Basic cloth-covered casket, delivery of casketed remains on Monday through Friday between the hours of 8:00 AM and 5:00 PM to a cemetery in the local service area. This plan does not include a graveside service.

Plan 4 - Direct Burial WITH Graveside Service **\$1,299**
Basic cloth-covered casket, delivery of casketed remains on Monday through Friday between the hours of 8:00 AM and 5:00 PM to a cemetery in the local service area. This plan includes a graveside service.

Plan 5 - Full Mortuary Services with Basic Casket **\$1,899**
Basic cloth-covered casket and the following services as requested: embalming, dressing, cosmetology, use of chapel and/or viewing facilities, directing services at mortuary Monday through Friday between the hours of 8:00 AM and 5:00 PM, handling of flowers, delivery to cemetery in the local service area. This plan does not include a procession or graveside service.

Plan 6 - Full Mortuary Services with Metal Casket **\$2,299**
Basic 20-gauge metal casket and the following services as requested: embalming, dressing, cosmetology, use of chapel and/or viewing facilities, directing services at mortuary Monday through Friday between the hours of 8:00 AM and 5:00 PM, handling flowers, delivery of the casketed remains to a cemetery in the local service area without a procession or graveside service.

For further information, contact:

People's Memorial Association
206-325-0489 or 1-866-325-0489

pmainfo@peoplesmemorial.org www.peoplesmemorial.org

People's Memorial Association 2004 Price Survey Chelan, Douglas, Yakima & Kittitas Counties

<u>PROVIDER</u>	<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
Peoples Memorial Association (Non-Profit)	599	999	1,899

Served by 14 Funeral Homes www.peoplesmemorial.org

CHELAN COUNTY:

WENATCHEE:

Betts Funeral Service (Precht-Harrison) 302 Ninth Street 509-662-1561	1,481	2,116	3,130
Cascade Memorial Center (Precht-Harrison) 302 9th Street 509-886-9000	920	1,390	n/a
Jones & Jones Funeral Directors (Alderwoods) 21 S Chelan Avenue 509-662-2119	1,215	2,210	3,190

EAST WENATCHEE:

Cremation Society of the Cascades (Precht-Harrison) 378 Eastmont Avenue 509-886-1400	920	1,390	n/a
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CASHMERE:

Braun Funeral Home (Alderwoods) 227 Cottage Avenue 509-662-2119	1,095	2,210	3,190
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LEAVENWORTH:

Ward's Funeral Chapel (Independent) 303 Pine Street 509-548-7011	1,490	2,165	3,470
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CHELAN:

Precht Rose Chapel (Precht-Harrison) 332 E Woodin Avenue 509-682-2524	1,941	1,985	2,935
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WATERVILLE:

Waterville Funeral Home (Alderwoods) 303 W Locust 509-745-8774	1,095	2,210	3,110
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DOUGLAS COUNTY:

EAST WENATCHEE:

American Burial & Cremation Services (Alderwoods) 1301 - 10th Street NE 800-575-8823	905	1,400	n/a
Telford's Chapel of the Valley (Independent) 711 Grant Rd 509-884-3561	1,120	1,160	2,715

YAKIMA COUNTY:

YAKIMA:

American Burial & Cremation Svcs (Alderwoods) 201 N Second Street 800-575-8823	1,464	1,625	n/a
Keith & Keith Funeral Home (SCI) 902 W Yakima Avenue 509-453-9155	1,620	2,770	4,085
Keith & Keith Terrace Heights Chapel (SCI) 2807 Terrace Heights Rd 509-453-9155	1,620	2,770	4,085
Langevin-Mussetter Funeral Home (SCI) 1010 W Yakima Avenue 509-453-3141	1,400	2,820	4,085
Shaw & Sons Funeral Directors (Alderwoods) 201 N Second Street 509-453-0331	2,585	2,955	2,990
Valley Hills Funeral Home (Humpherys) 2600 Business Lane 509-453-5500	1,095	1,428	2,861

	<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>WAPATO:</u>			
Merritt Funeral Home Inc. (Alderwoods) 218 W Third Street 509-877-4455	1,460	2,505	2,890
<u>SUNNYSIDE:</u>			
Valley Hills Funeral Home (Humpherys) 345 N 11th Avenue 800-322-8152	1,095	1,428	2,861
<u>TOPPENISH:</u>			
Colonial Funeral Home (SCI) 228 S Alder 509-865-3222	1,105	2,050	3,540
<u>ZILLAH:</u>			
Valley Hills Funeral Home (Humpherys) 607 Second Avenue 590-829-5500	1,095	1,428	2,861
<u>KITTITAS COUNTY:</u>			
<u>ELLENSBERG:</u>			
Steward & Williams Tribute Cntr (Hamilton) 301 E Third 509-925-3141	1,315	3,375	4,365
<u>CLE ELUM:</u>			
Cascade Funeral Home (Hamilton) First & Harris Streets 509-674-4445	1,315	3,375	4,365

www.peoplesmemorial.org